



Integrated Health Advisor Membership Expectations

Included in Your Membership

- Exclusive Access to Dr. Natalie: Direct access to Dr. Natalie Kunsman for personalized care and guidance.
- Comprehensive Consultation: Enjoy a full one-hour physical or virtual consultation to thoroughly address your health concerns.
- Focused Health Panel: Membership is limited to ensure focused attention on your health problems (membership will close when full).
- Direct Messaging: Message Dr. Natalie herself to get your questions answered promptly.
- Priority Scheduling: Access to schedule appointments with short wait times, ensuring timely care.
- Flexible Visit Options: Both virtual and in-person visits are available for your convenience.
- Online Scheduling: Ability to schedule virtual appointments online for ease and convenience.
- Functional Medicine Consultation: Receive expert consultations with a functional and integrative approach to your health.
- Insurance-Free Model: Dr. Natalie operates outside of traditional insurance, though most HSA cards will be accepted.
- Advanced Electronic Health Records: Benefit from a fully functional electronic health record system for seamless care.
- Expertise: Over 30 years of experience in family and functional medicine.
- Licensed in Multiple States: Dr. Natalie is licensed in GA, CO, PA, and DE, offering comprehensive care across these regions.

Natalie Kunsman, MD



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Not Included in Your Membership

- Non-refundable Membership: Membership fees are non-refundable as your spot is reserved specifically for you, limiting availability for others.
- Primary Care Services: Your primary care remains with your primary care physician (PCP).
- Insurance Claims Processing: Dr. Natalie does not process insurance claims, though a "superbill" will be provided for you to submit to your insurance.
- Prior Authorizations: Dr. Natalie does not handle prior authorizations.
- Acute Care Services: Acute care needs should be addressed by your primary care provider or urgent care.
- On-call Services: Dr. Natalie does not offer on-call emergency triage or emergent or urgent care (there may be exceptions).
- Emergency Care: In case of emergencies, please seek immediate care from your nearest emergency department.
- Healthcare System Integration: Dr. Natalie operates independently and does not integrate with other healthcare systems.



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Membership Cancellation Policy

Should you find that the membership no longer meets your needs or is no longer a fit, you can cancel at any time. You will not be billed for the next cycle, though the current cycle remains non-refundable. Dr. Natalie reserves the right to terminate the relationship if necessary. Dr. Natalie is not obligated to provide services under any third-party agreement, as this membership offers a specialized and niche service that complements your existing care with any third-party providers.

Natalie Kunsman, MD



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Addendum: Circumstances for Termination of Patient Relationship

There are certain circumstances under which Dr. Natalie may need to terminate the patient relationship. These include but are not limited to:

1. Non-compliance: When a patient consistently fails to follow treatment plans, recommendations, or prescribed medications.
2. Missed Appointments: Repeatedly missing scheduled appointments without valid reasons or notification.
3. Non-payment: Failure to pay for services rendered, especially after multiple reminders and opportunities to settle the account.
4. Abusive Behavior: Any form of verbal or physical abuse towards Dr. Natalie, staff, or other patients.
5. Violation of Policies: Breaching office policies or agreements that are essential for maintaining a professional and safe environment.
6. Incompatible Treatment Philosophy: When the patient's expectations or beliefs about treatment are fundamentally at odds with Dr. Natalie's professional judgment and standard of care.
7. Lack of Trust: When there is a significant breakdown in trust between the patient and Dr. Natalie, hindering the effectiveness of the therapeutic relationship.
8. Illegal Activities: Engaging in illegal activities that affect the practice or requesting illegal services from Dr. Natalie.
9. Conflicts of Interest: Situations where Dr. Natalie's ability to provide objective care is compromised.

Natalie Kunsman, MD



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10. Relocation: Dr. Natalie moving to a new location or retiring from practice.

11. Specialty Needs: The patient requiring a level of care or specialization that Dr. Natalie is unable to provide.

These circumstances often require careful consideration and communication to ensure that the patient is informed and has adequate time to find alternative care.